How to (gracefully) jump start data science initiatives at a start-up Cho-Nan Tsai, CTO @ Camino Financial

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Start-ups

Hispanic Market

Data Science initiatives are hard!!!!

87% of data science projects never make it into production. - Venture Beat

77% of businesses report that "business adoption" of big data and AI initiatives continues to represent a big challenge for business.

- New Advantage Survey

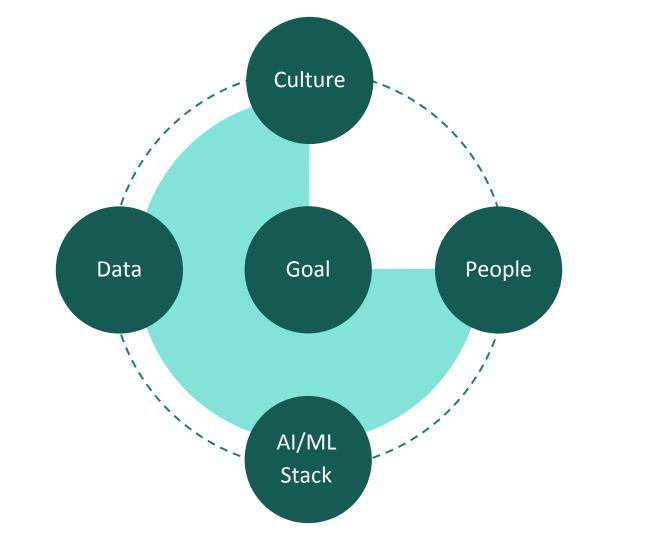
85% of data science projects fail.

- Gartner

What can we do about it?

The 5 Golden Pillars of Data Science







SThank you



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&Goal

- Don't do moonshot projects on day one
- Early initiatives should be tangible, low hanging fruits
- Leadership should have a good understanding of capabilities of ML/AI
- Iterate always but never stall
- Goals should be clearly stated and yet not too broad
- Contribute to marketing goals:
 - Decrease user acquisition cost by X% through better targeting
 - Increase funnel conversion by X% by offering actionable and personalized call-to-action messages
- Contribute to data-driven process:
 - Combine various data sources to deliver more customer insight
 - Set up BI dashboards



Second

- Your first hire should
 - wear many hats
 - Have an open mind
 - Wear many hats
 - Have a good business sense
 - \circ Can draw conclusions and
 - Do cause-effect analysis
- Setting proper expectations up front: Employer wants beautiful dashboards and useful insights right away but the data scientist wants to build large scale machine learning clusters using complex algorithms -almost never happens at an early stage startup



SCulture

- Treat data as your first class citizen
- Build an organizational culture that encourages to bring on ideas with the support of data
- Don't operate on a hunch
- If there is a bigger fish to fry (other than data), you must go for it (like existential threat or finding your product-market fit)
- Data is not the CEO or the President; deprioritize when necessary



SData

- Watch out for data starvation
- Be creative where you get your data
- Open data initiatives
- Buy data may be OK, but as a last resort. Validate your source
- Embed event tracking and user tracking early on in your product
- Don't use production database to do work



SAI/ML Stack/Infrastructure

- Spend the time to set up the right infrastructure first
- Approach open source alternative first:
 - R Studio Analysis and base plots
 - R Markdown Reports
 - R Shiny Interactive visualization
 - Python (PANDAS) data frames
 - d3.js visualization
- Do's before data science analysis
 - Create data pipeline
 - Data instrumentation
 - Data catalog
 - ETL (extract-transform-load)
- Data engineering 80% ; Data Science 20% only!
- Protect your bank roll don't turn on data science services unless you are ready

